

CONDITIONS OF EXTENDED GUARANTEE

CONDITIONS OF GUARANTEE APPLICABLE IN:

EEA, Switzerland and Turkey

1. This Extended Guarantee covers all Lithium - Ione Power tools purchased from 01st January 2014 onwards in the EEA, Turkey or Switzerland and which are used in these countries. This Extended Guarantee is an addition to, and does not in any way affect, any statutory or other rights of consumer purchasers.
2. The Panasonic standard guarantee period for Power Tools is 12 months from date of purchase of the Product by its first end user. The Extended Guarantee shall be applicable for Li -Ionen tool body for 36 months, Li - Ionen batteries and charger 24 month from date of purchase of the Product ("Extended Guarantee period"). The Guarantee is applicable to the original purchaser only . It is a condition of the Extended Guarantee that the original sales receipt of both the Product and the Guarantee extension certificate, be presented showing the date of purchase. In order to be valid, the Extended Guarantee must be activated by registering the Product on <http://www.panasonic-powertools.eu/en/construction/registration.htm> **within 30 days** of purchase. On occurrence of product trouble which requires warranty repair, contact dealer or service center (ref. no. 7 below) on the instant.
3. The Extended Guarantee covers breakdowns due to initial manufacturing or design faults of the Products. During the Extended Guarantee period Panasonic will repair the product free of charge or replace defective parts. At its option, Panasonic may replace the product. Any exchanged product or parts replaced under this Extended Guarantee become the property of Panasonic.
4. If, after repeated efforts, Panasonic is unable to restore the product to good working order, at Panasonic's discretion, Panasonic will replace the product with an identical or functionally equivalent product.
5. The purchaser's sole and exclusive remedy against Panasonic under this Extended Guarantee is for the repair of the product or any parts (or, at Panasonic's discretion, replacement of the Product or any defective part or parts thereof). No other remedy, including, without limitation, any claim for incidental or consequential damage or loss of whatsoever nature, shall be available to the purchaser.
6. Excluded from the Extended Guarantee are:
 - (i) Any products or parts which have a limited natural life or which is consumable as brushes, worn parts, gear box, cable, switch, seal;
 - (ii) Defects resulting from failure to use the product in accordance with the operating instructions or the technical and/or safety standards of the country where the product is used;
 - (iii) Defects caused by accident, fire, neglect, misuse, wear and tear, improper use, improper installation, smoke contamination, introduction of liquid or other foreign matter into the product or occurring during transportation to or from the purchaser;
 - (iv) Defects caused by the use of non-Panasonic parts or accessories or caused by adjustment, repair, modification or dismantling by a person not so authorized by Panasonic;
 - (v) Accessories as bits, saw blades, socket key, inset;
 - (vi) Production tools (EY FLA tools and batteries) and tools used in industrial production
7. In the unlikely event your product fails, please first check the "Trouble-Shooting" section of the Operating Instructions. If after checking the Operating Instructions, you consider that the product is defective, please contact promptly the authorized dealer that sold you the product or the nearest Panasonic service center, together with the Extended Guarantee certificate and proof of date of **purchase**. **Details of authorized dealers and authorized service centers can be found on the Internet at: www.panasonic-powertools.eu.**
8. This extended warranty does not cover transport costs and transportation risks.
9. If the country of use is different to the country of purchase, service will be provided in accordance with the terms and conditions applicable in the country of use, except where the guarantee period in the country of purchase is longer than that in the country of use, in which case the guarantee period shall be that in the country of purchase.
10. This Extended Guarantee and any dispute or claim arising out of or in connection with it or its formation shall be governed by and construed in accordance with German Law. The courts of Hamburg, Germany shall have exclusive jurisdiction to settle any dispute or claims arising out of this Guarantee or in connection with it or its formation.
11. In this Extended Guarantee, "Panasonic" means the company identified below.
Panasonic Electric Works Europe AG
Caroline-Herschel-Strasse 100
85521 Ottobrunn Germany